Resume

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Education2019 Personal Development
UX Elevate - Acadamy Xi
Research and Strategy - Designlab
Service Design Bootcamp - GA

1992 - 1994 Monash University

Bachelor of Arts - graphic design

1990 - 1991Moorabbin TAFEAdvanced certificate in art and design

Professional History

2018 - Feb 2019 **Sportsbet** Senior XD (Contract)

Tasks

I was brought in predominantly to work on the middle ware platform - Openbet on a project called SAM. The platform was not only being used as SB's betting engine, but over time a myriad of other functions were also retrofitted or which 6 main functions were identified by the business. One of these was Rewards (the first piece of the project). My tasks were identifying the various use cases, mapping out user journeys, designing a simpler more intuitive experience based around Material Design as a

foundation and stakeholder management from both the business side and implementation teams.

2014 - 2018 **MyWave** Design Director

Tasks

Brand Development – I developed the brand ground up. The challenge being to create a brand that was user/ human focused, friendly and relatable. Then extend this to the product and all the various market based user experiences and user interface.

Defining and Designing the Product – The user

experience and user interface was developed as an extension of the brand. The challenge was to create an experience that could span various verticals from retail, finance, health & wellbeing etc.

Customer strategy and experience – As part of developing the multitude of product experiences, working closely with the CEO, CTO and CXO, we facilitate the various design thinking workshops, identifying 'problems to solve' and defining the various use cases.

Managing design team – I currently manage a team of 5 designers: 2 senior, 2 mid-weight and 1 junior. My duties include but are not limited to: managing the day to day that involves multiple projects at different stages of the design life cycle, creative direction, overseeing online marketing campaigns and strategy, mentoring, professional & personal development including one on ones.

2007 - 2014 **PlayUp Interactive**

Senior Designer – UI/UX product

Tasks

Brand development, UI/UX product design - mobile, tablet (iOS and Android) and desktopn and company website design. Also collaboration with development teams (in the Melbourne, China and India), creating detailed UI/UX design guides for developers and various other design collateral as required. I also mentored and managed junior designers/ interns.

Designer – contract + freelance

Clients

MJW Advertising, George Agency Melbourne Huzzard Byfield, Design Room Group.

1999 - 2002 **Veign Design** Director/ Creative Director

Clients

A mix of clientèle from corporate to automotive to the arts.

1996 - 1999

Monash University Caulfield

Sessional Lecturer/ Supervisor

Tasks

Mentoring, supervision and help for final year design students.

1996 - 1998

JAS Art and Design

Senior Designer/ Studio Manager

Tasks

Design, finished art, press checks and liaising with various suppliers and clients.

Referees

Wally Brill

Google – Head of Conversation Design Advocacy and Education

wbrill@google.com +1 415 845 5012

Andy Paterson iflix – Global Director of Product

andy.paterson@iflix.com