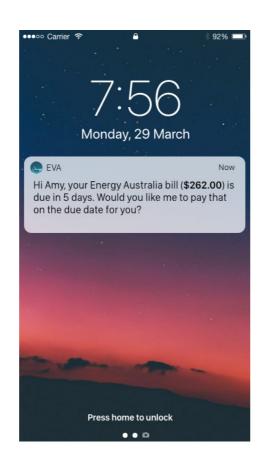
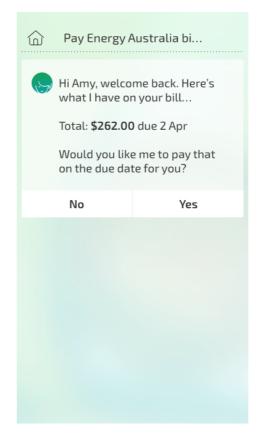
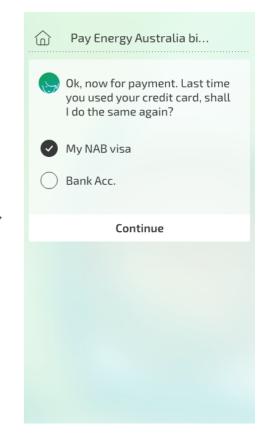
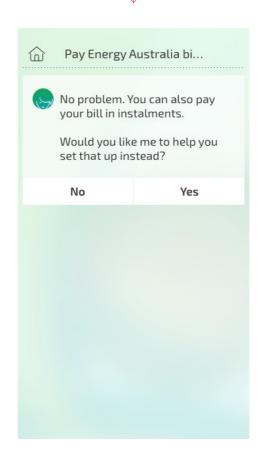
Proactive virtual agent







If the user taps 'No'



Reactive virtual agent

